



Subject:	Annual Performance Report 2016-17
Date:	23 rd June 2017
Reporting Officer:	Ronan Cregan, Deputy Chief Executive and Director of Finance and Resources
Contact Officer:	Emer Husbands, Strategic Performance Manager

Restricted Reports	
Is this report restricted?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
If Yes, when will the report become unrestricted?	
After Committee Decision	<input type="checkbox"/>
After Council Decision	<input type="checkbox"/>
Some time in the future	<input type="checkbox"/>
Never	<input type="checkbox"/>

Call-in	
Is the decision eligible for Call-in?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>

1.0	Purpose of Report or Summary of main Issues
1.1	To present Members with a copy of our 2016-17 annual report together with an quarter 4 update on the projects and milestones contributing to the achievement of our corporate improvement objectives as agreed in our 2016-17 Corporate Plan.
2.0	Recommendations
2.1	The Committee is asked to: <ul style="list-style-type: none">Note and approve the Annual Report (Appendix 1) outlining key successes against our corporate objectives during 2016-17

	<ul style="list-style-type: none"> • Note and approve the quarter 4 corporate performance report for the 2016-17 period (Appendix 2) which provides more detail around the progress of the specific milestones and projects contributing to the achievement of the objectives • Note that the process for monitoring and reporting the Corporate Plan objectives is subject to formal audit by the Northern Ireland Audit Office and that the above reports will be provided as part of our evidence of compliance with our Performance Improvement duty (Part 12 Local government (NI) Act 2014).
3.0	Main report
3.1	<p>BCC's Corporate Plan 2016-17 was agreed by Council in May 2016. Contained within the Plan is the Council's commitment to securing continuous improvement through delivery of 11 Improvement Objectives in line with Part 12 of the Local Government (Northern Ireland) Act. The projects underpinning these improvement objectives are delivered through strategic programmes of work, which are reported to the appropriate Committee on an ongoing basis and managed through the Corporate and Departmental Management teams. The process for managing, monitoring and reporting on performance improvement is also reported regularly to the Audit and Risk Panel to provided assurance that appropriate arrangements are in place.</p>
3.2	<p>The annual report attached at Appendix 1 provides a summary of the key activities the council has undertaken throughout the year to deliver against these objectives. This includes updates on the delivery of specific corporate programmes, capital projects and ongoing provision of council services. The document also highlights key achievements and outlines the allocation of council spend over the 2016 -17 period. Members will be aware that all services in the council contribute to the delivery of our objectives and while the annual report reflects the breadth of work that has been undertaken it is a summary document and does not include everything the organisation has achieved.</p>
3.3	<p>Appendix 2 provides a more detailed quarter 4 update on the improvement objectives outlined in the corporate plan providing an assessment of performance against planned milestones. Progress against the projects has also been included in the annual report.</p>
3.4	<p>Once approved both documents will be published on the Council website. In addition to this Corporate Communications and the Performance team are looking at how the performance information can be used to celebrate the achievements through relevant council</p>

	publications including City Matters and other channels. The document will also be shared with colleagues via interlink, team brief and other channels. The information and graphics will be made widely available so that officers can include relevant information when promoting their services.
3.5	<p><u>Financial and Resource Implications</u></p> <p>The NIAO audit process will be conducted from August to October and is likely to cost in the region of £20,000 which has been included in the budget.</p>
3.6	<p><u>Equality and Good Relations Implications</u></p> <p>None associated with this report.</p>
4.0	Appendices – Documents Attached
	<p>Appendix 1: BCC Annual Report 2016-17</p> <p>Appendix 2: Corporate Performance Report at Year End 2016-17</p>